



Custom Software Development for SaaS Company

PROJECT DETAILS

 Jun. 2020 - Dec. 2021

 Less than \$10,000



"We were impressed with their honesty and eagerness to be helpful."

PROJECT SUMMARY

Facile Technolab Pvt Ltd designed and developed a digital numeric search engine for a SaaS company. The tool aimed to help the client conduct research more effectively.

PROJECT FEEDBACK

Facile Technolab Pvt Ltd delivered a fully-functional solution that met the client's standards and expectations. Leading a structured approach, the team managed their tasks well and delivered on time. Their transparency, top-tier customer support, and enthusiasm were hallmarks of their work.



The Client

Please describe your company and your position there.

Director SAAS Business Legal SASS

The Challenge

For what projects/services did your company hire Facile Technolab Pvt Ltd, and what were your goals?

I wanted to build something new that hadnt been done before. The concept was clear but how to construct it was not and required a specialist.



Director, SaaS Company



IT Services



Brisbane, Australia

CLIENT RATING

4.5

Overall Score

Quality: 5.0

Schedule: 5.0

Cost: 5.0

Would Refer: 5.0



The Approach

How did you select this vendor and what were the deciding factors?

We undertook a tender process and this vendor seemed to best understand the product and its purpose and had a good price-point.

Describe the scope of work in detail, including the project steps, key deliverables, and technologies used.

They designed and further developed our digital numeric search engine for conducting research.

How many people from the vendor's team worked with you, and what were their positions?

1 directly

The Outcome

Can you share any measurable outcomes of the project or general feedback about the deliverables?

This product delivered as workable without end users discovering any errors that required patching and fixing. The quality of the end product meets the high expectations of our customer demographic.

Describe their project management style, including communication tools and timeliness.

There was a logical sequence to the activities with preplanning for the number of hours that were required to undertake each sprint and to deliver a usable end product

What did you find most impressive or unique about this company?





We were impressed with their honesty and eagerness to be helpful and to deliver on each sprint and ultimate product

Are there any areas for improvement or something they could have done differently?

Quality of the work was fabulous. In every ideal world one would like to receive a delivered product within an earlier timeline. This may not be a reasonable expectation on our part as we don't measure time in the time it takes to genuine code software and finalise its development.

